

# Flock Health Club Terms and Conditions

#### What is included in Flock Health Club

## Membership is £20.00 per month. Annual membership includes

- Annual personalised health plan, with flock benchmarking analysis
- 4 faecal worm egg counts
- One free visit with 60 minutes of farm advisory time to concentrate on an area of flock health of your choice, e.g. lameness, lamb growth rates, nutrition worth in excess of £300 annually
- 10% off semen testing
- 10% off blood testing
- 3-4 annual discussion group meetings

# Renewing your Flock Health Club membership

At the end of your annual contract, we will write to you about renewing for another year. If you wish to pay annually, we will send you a renewal notice showing the amount you need to pay to continue the flock health club for another year. You will need to return this payment by the due date shown on the renewal notice.

## **Cancelling Flock Health Club**

Cancelling your flock health club during your annual contract requires you to give us 3 month's notice. If you pay by Standing order, you must tell your bank or building society to cancel the instruction. If your flock health club is unpaid or instruction is cancelled, the flock health club will be deemed to be cancelled. If the flock health club is cancelled during the annual contract, we will charge you for any goods received under the flock health club, but any payments you have already made towards the flock health club will be offset against the charges.

Should the cancellation result in a balance owing to Greenside Veterinary Practice, an invoice will be sent to you and payment will become due immediately.

## Setting up monthly payments

The monthly instalment is paid via standing order from your bank account. You will can do this via online banking or taking our account details into your local bank or building society. If you can set up the payments to come out on the 1st of the month for 12 months.

#### Online Banking or Standing Order Details:

Account name: Greenside Veterinary Practice Limited

Address: Bank of Scotland, Tweedside Road, Newtown St. Boswells

Sort Code: 80-17-91

Account Number: 10047363

Payment Reference: Surname/Farm name